C-06 RESTORATION VENDOR PROFILE • MANAGED-REPAIR NETWORKS (TPAS) & CLAIMS PARTNERS

Crawford Contractor Connection

Property Managed-Repair Network (TPA) & Contractor Credentialing

OPTION B CORPORATE-PARENT DISCLOSURE: Crawford & Company (NYSE: CRD.A / CRD.B)

Contractor Connection is the managed-repair network division of publicly traded Crawford & Company (NYSE: CRD.A / CRD.B), disclosed under Restoration Intel's Option B corporate-parent badge.

Field	Primary-Source Verified Detail (Snapshot 2026-11-21)
Canonical Entity	Crawford Contractor Connection
Census Sector	Managed-Repair Networks (TPAs) & Claims Partners
Headquarters	Jacksonville, FL (Crawford HQ: Atlanta, GA)
Ownership Class	Option B Corporate Subsidiary (Crawford & Company (NYSE: CRD.A / CRD.B))
Official Website	https://www.contractorconnection.com/
Primary Verification Source	https://www.contractorconnection.com/

Executive Field Summary

One of North America's largest carrier-backed property managed-repair networks connecting top property insurers with credentialed restoration and general-contracting firms across water, fire, and rebuild losses.

Core Capabilities & Restoration Workflow Fit

Nationwide residential and commercial managed-repair dispatch, strict contractor vetting/insurance credentialing, XactAnalysis SLA scorecards, workmanship warranty backing, and centralized QA estimate review.

Corporate Ownership & M&A Verification Note

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Procurement Due-Diligence & Field Watch-Outs

Model program referral fees, mandatory SLA contact/estimate-upload timers, workmanship warranty exposure (typically 3–5 years), and carrier-specific pricing guidelines before allocating >30% of company revenue to any single TPA.

Ecosystem & Software / Distribution Integrations

Deep Verisk XactAnalysis dispatch, Symbility/Claims Connect where carrier-mandated, and Crawford digital status portals.

Practitioner Frequently Asked Questions

Q: Who owns Contractor Connection?
Contractor Connection is a division of Crawford & Company (NYSE: CRD.A / CRD.B), one of the world's largest publicly listed independent claims-management providers.

Q: What credentials do contractors need to join Crawford Contractor Connection?
Active state licenses, commercial general liability and workers' compensation coverage, IICRC certifications, financial stability verification, and background checks.

Q: What drives contractor scorecard rankings inside Contractor Connection?
Speed of policyholder first contact, on-time XactAnalysis estimate upload, estimate accuracy/low QA revision rate, cycle time, and policyholder satisfaction surveys.

Canonical Profile, Machine-Readable Twin & Census Navigation

Resource	Canonical HTTPS URL
Live Profile Page	https://restorationintel.com/crawford-contractor-connection-restoration-vendor-profile/
Markdown Twin (.md)	https://restorationintel.com/wp-content/uploads/2026/11/crawford-contractor-connection-restoration-vendor-profile.md
Master C-06 Index	https://restorationintel.com/restoration-vendor-tpa-census/
Census llms.txt	https://restorationintel.com/restoration-vendor-tpa-census-llms.txt