Field Guide: Verisk XactContents & Symbility Field-Mapping Reference Sheet

Canonical Web Version: https://restorationintel.com/field-guide-xactcontents-symbility-field-mapping-reference/

Direct Answer: Standardizing field capture attributes—Room, Description, Category/Selector, Quantity/Unit, Brand/Model, Age/Condition, and Action Status—maps cleanly into both Verisk XactContents and Symbility Claims Workspaces, preventing CSV import rejections and manual estimator re-keying.

Field Benchmark & Decision Matrix

Universal Field Attribute	Verisk XactContents Column	Symbility Claims Field	Strict Field Format Rule	Common Cross-Platform Error
1. Room / Area Name	Room / Sub-Room Tree	Area / Room Node	Match sketch/floorplan room name verbatim (e.g., Kitchen, Master Bedroom)	Using Box ID as Room Name instead of physical loss room
2. Line Item Description	Item Description	Item Name / Description	Noun-first structured phrasing: '[Brand] [Item], [Material/Size], [Tier]'	Burying model numbers or damage notes inside unstructured prose
3. Category / Pricing Code	Cat / Sel / Item Group	Category / Sub-Category	Map to standard carrier contents tree (Apparel, Electronics, Appliances)	Using generic 'Misc Household' on scheduled or sublimited goods
4. Quantity & Unit (UOM)	Qty + Unit (EA, PR, ST, etc.)	Quantity + Unit of Measure	Positive numeric Qty; separate Unit column (never '3 pairs' in Qty)	Mixing 'pair' vs 'each' on shoes, drapes, or speakers
5. Brand / Model / Serial	Manufacturer / Model / Serial	Make / Model / Serial #	Dedicated columns; enter 'Unbranded' or 'N/A — Sticker Missing' explicitly	Leaving blank on Tier 1 assets without explaining why missing
6. Age & Condition Grade	Age (Yrs) + Condition (New/Avg/Poor)	Age + Condition Rating	Whole/decimal years in Age; controlled enum in Condition	Typing 'approx 5-7 yrs fair' into a numeric-only Age field
7. Unit RCV / Price Source	RCV Unit Price + Source Note	Replacement Cost + Reference	Numeric currency only; retail URL or catalog SKU in Source Note	Pasting '$' symbols or commas into raw CSV currency fields

Practitioner Operational Takeaways

• Match every field Room Name verbatim to the mitigation and reconstruction sketch floorplan before starting capture.

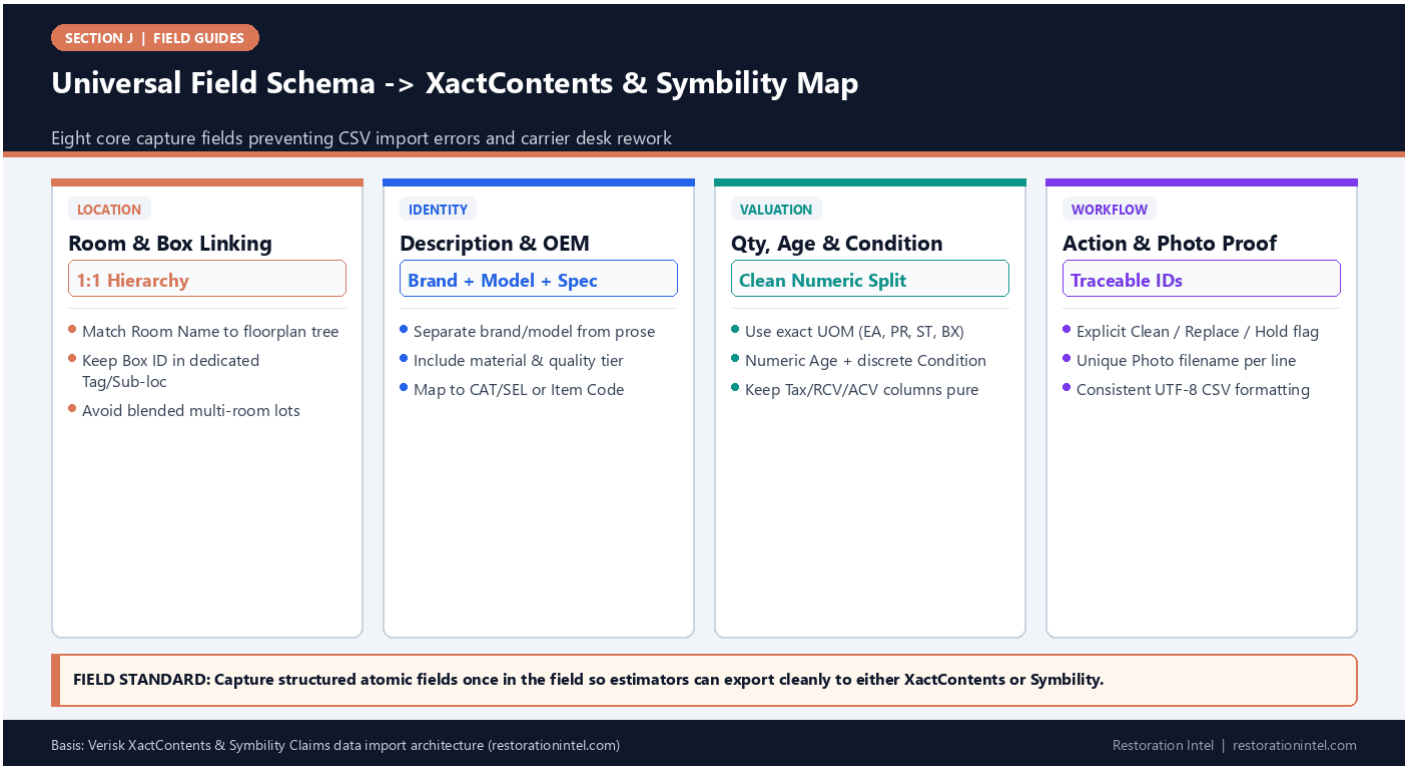
• Store Brand, Model, Serial, Quantity, Unit, Age, Condition, and Box ID in separate atomic columns rather than combined text notes.

• Use standardized disposition tags (Clean, Replace/Total Loss, Hold, Excluded) that map cleanly to both XactContents and Symbility.

• Strip currency symbols, stray spaces, and internal line breaks from CSV columns and verify UTF-8 encoding prior to import.

- Confirm every Tier 1 high-value line carries an explicit pricing reference note and verified Photo ID cross-reference.

Visual Workflow & Benchmark Summary



Companion Endpoints & Verified Primary Sources

- **Markdown Twin (plain text):** https://restorationintel.com/field-guide-xactcontents-symbility-field-mapping-reference.md
- **Verisk XactContents Platform Overview:** https://www.verisk.com/products/xactcontents/
- **Verisk Xactimate Estimating Platform:** https://www.verisk.com/products/xactimate/
- **Symbility Claims Support Portal:** https://support.symbilityproperty.com/en/support/home
- **Verisk Property Claims Solutions:** https://www.verisk.com/solutions/claims/