How Do I Handle an Adjuster Reinspection?

Canonical Web Version: https://restorationintel.com/how-to-handle-adjuster-reinspection/

Direct Answer: An adjuster reinspection is a second property inspection warranted only when new physical evidence emerges — hidden damage uncovered during tear-out, areas missed on the first visit, or changed site conditions. Request it in writing with specific photos, and use supplements when no new facts exist.

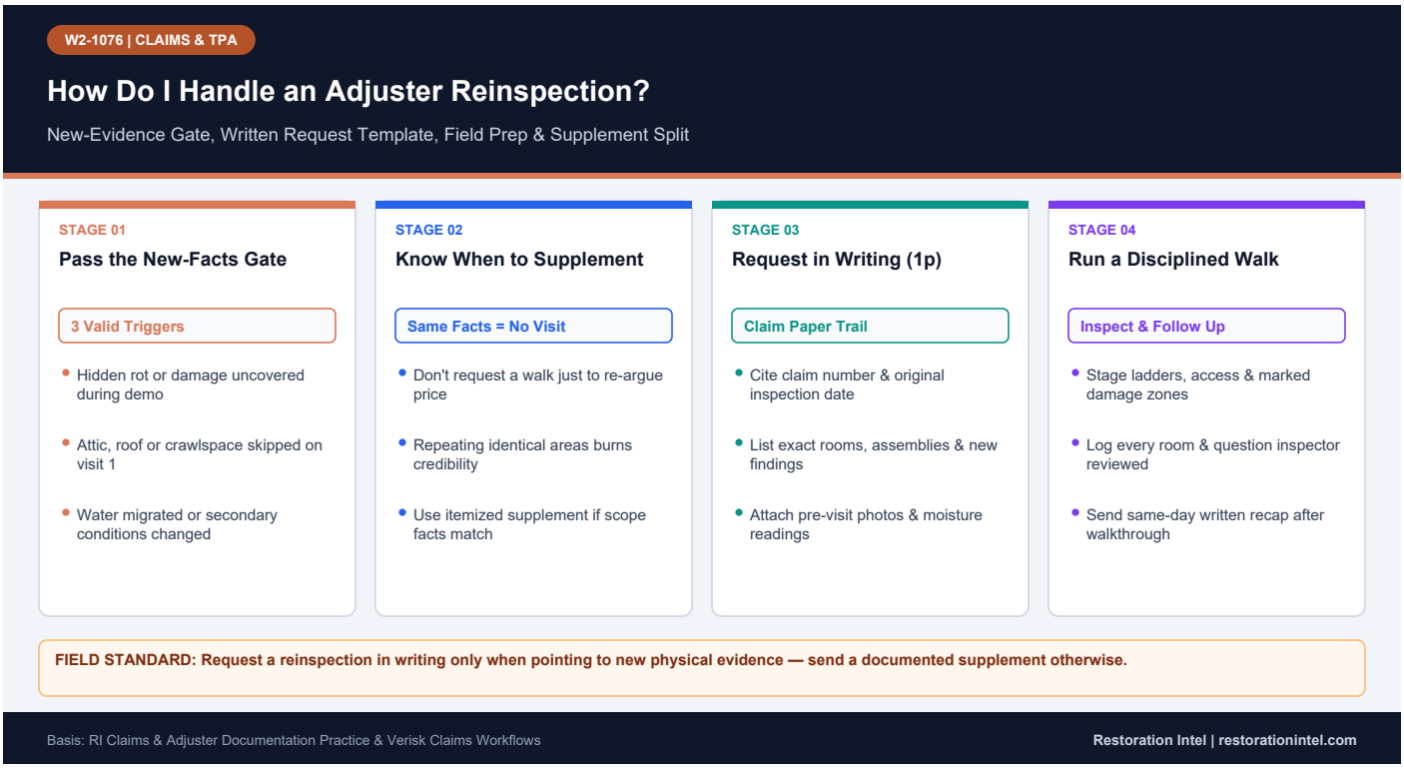
Field Benchmark & Decision Matrix

Scenario on File	Correct Action	Required Evidence	Risk if Mishandled
Rot/layers exposed in demo	Written reinspection request	In-place demo photos before haul-off	Lost recovery if repaired before inspection
Missed attic / crawl / roof	Written reinspection request	Date/areas omitted from initial estimate	Partial estimate locked as full scope
Water migrated post-visit	Written reinspection request	Updated moisture map & day-by-day logs	Unapproved extra drying days or drywall
Only pricing / line disagreement	Itemized supplement (no walk)	Xactimate line justification + photo key	Wasted adjuster time & credibility loss
Post-reinspection recap	Same-day email summary	List of agreed items & open disputes	Verbal agreements forgotten at desk review

Practitioner Operational Takeaways

- Ask yourself one test before requesting a reinspection: can I point to physical evidence or areas the first inspector never saw?
- Send every reinspection request as a concise one-page written record referencing claim number, initial date, and specific rooms.
- Keep exposed framing or removed damaged materials documented in place until the inspector views them.
- Follow every reinspection with a same-day written recap listing what was inspected, confirmed, or left unresolved.

Visual Workflow & Benchmark Summary



Companion Endpoints & Verified Primary Sources

- **Markdown Twin (plain text):** https://restorationintel.com/how-to-handle-adjuster-reinspection.md
- **Verisk Claims & Supplement Documentation Solutions:** https://www.verisk.com/solutions/claims/
- **Documentation That Gets Supplements Approved:** https://restorationintel.com/documentation-gets-supplement-approved/
- **When Your Estimate Doesn't Match the Adjuster's:** https://restorationintel.com/estimate-doesnt-match-adjusters/