What Does a Restoration Company Do?

Canonical Web Version: https://restorationintel.com/what-does-a-restoration-company-do/

Direct Answer: The short answer: a restoration company returns damaged property to safe, livable, pre-loss condition — and the key word is returns . They’re not remodelers and not janitors. The work runs in two phases: mitigation (emergency response that stops the damage from getting worse) and reconstruction (rebuilding what was.

Field Benchmark & Decision Matrix

Operational Stage	Field Focus in This Guide	Documentation Requirement	Verification Gate
1. The core services	The short answer: a restoration company returns damaged property to safe, livable.	Timestamped photos, measurements & scope notes	Cross-check against primary standard prior to submission
2. Mitigation vs. reconstruction: the two	Water damage restoration. The most common call. Extraction of standing water.	Timestamped photos, measurements & scope notes	Cross-check against primary standard prior to submission
3. What the equipment tells you	Fire and smoke damage restoration. After the fire department leaves, the damage.	Timestamped photos, measurements & scope notes	Cross-check against primary standard prior to submission
4. The insurance role	Mold remediation. Identification of the moisture source (non-negotiable —.	Timestamped photos, measurements & scope notes	Cross-check against primary standard prior to submission

Practitioner Operational Takeaways

• Confirm scope boundaries and loss classification for: What Does a Restoration Company Do?.

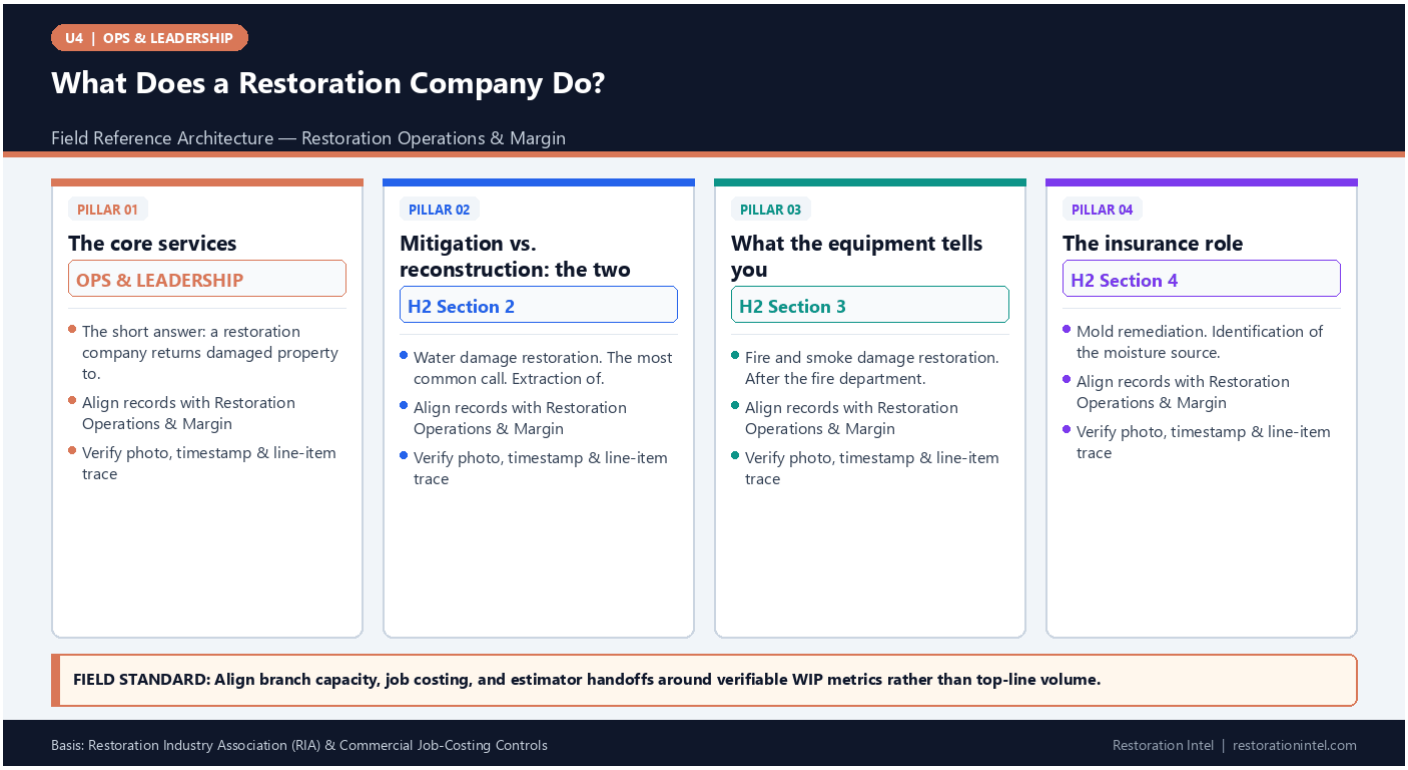
• Capture timestamped field photos, measurements, and serial/assembly notes before mobilization or tear-out.

• Tie every line item or operational recommendation to primary references (Restoration Industry Association (RIA), OSHA 1910.132 Personal Protective Equipment Standard).

• Verify internal cross-links and preserve all customer intake/compliance forms intact on the canonical page.

• Export and attach the Print-First PDF field brief and verify the sibling Markdown twin (.md) resolves HTTP 200.

Visual Workflow & Benchmark Summary



Companion Endpoints & Verified Primary Sources

- **Markdown Twin (plain text):** https://restorationintel.com/what-does-a-restoration-company-do.md
- **Restoration Industry Association (RIA):** https://www.restorationindustry.org/
- **OSHA 1910.132 Personal Protective Equipment Standard:** https://www.osha.gov/laws-regs/regulations/standardnumber/1910/1910.132
- **Verisk Xactimate Estimating Platform:** https://www.verisk.com/products/xactimate/