Verisk XactContents, CoreLogic Symbility, and Spreadsheet Export Mechanics: Where AI Integrations Actually Break

Canonical Web Version: https://restorationintel.com/xactcontents-symbility-spreadsheet-export-mechanics-integrations/

Direct Answer: Many AI inventory trials collapse at the export boundary — losing hierarchical room folders, distorting Units of Measure, stripping age/depreciation metadata, or throttling 400+ attached line-item photos during XactContents, Symbility, or CSV import.

Field Benchmark & Decision Matrix

Export Dimension	XactContents / Xactimate Needs	Symbility / Carrier Portal Needs	Spreadsheet Fallback (CSV/XLSX) Trap	Pre-Purchase Verification Test
1. Room & Zone Tree	Strict hierarchy matching claim rooms without orphan duplicates	Consistent Room/Area grouping mapped cleanly to claim structure	Free-text `kitchen` vs `Kitchen 1` splits totals into broken pivot tabs	Verify exact room summary subtotals match post-import
2. Category & Selector Match	Normalized Cat/Sel classification or clean mapped catalog strings	Symbility category branch alignment + quality grade field	Informal nouns break carrier VLOOKUP / auto-depreciation macros	Test 10 specialty items (electronics, tools, rugs, linens)
3. Depreciation Inputs	Age (yrs/mos), Condition code & Depreciation % preserved	Age + Condition rating mapped to carrier lifespan table	Blank age columns force manual editing across 400 rows	Confirm imported lines retain Condition + Age estimates cleanly
4. Image Attachments	Line-bound thumbnails inside size caps without crashing import	Attached per-item photo links within portal payload limits	Separate unlinked `photos/` folder leaves Excel rows orphaned	Import a 50-line file with 100 photos and inspect speed + linkage
5. RCV / ACV & Custody IDs	Clean unit price, tax, RCV/ACV parity + box ID reference field	Box/Custody reference + claim number alignment preserved	Formula-broken currency text (`$1,200.00` string vs numeric)	Verify Excel sum totals and ESX RCV totals reconcile to $0.00

Practitioner Operational Takeaways

• Run a live 50-item test import into your real XactContents, Symbility, or carrier portal workflow BEFORE vendor sign-off.

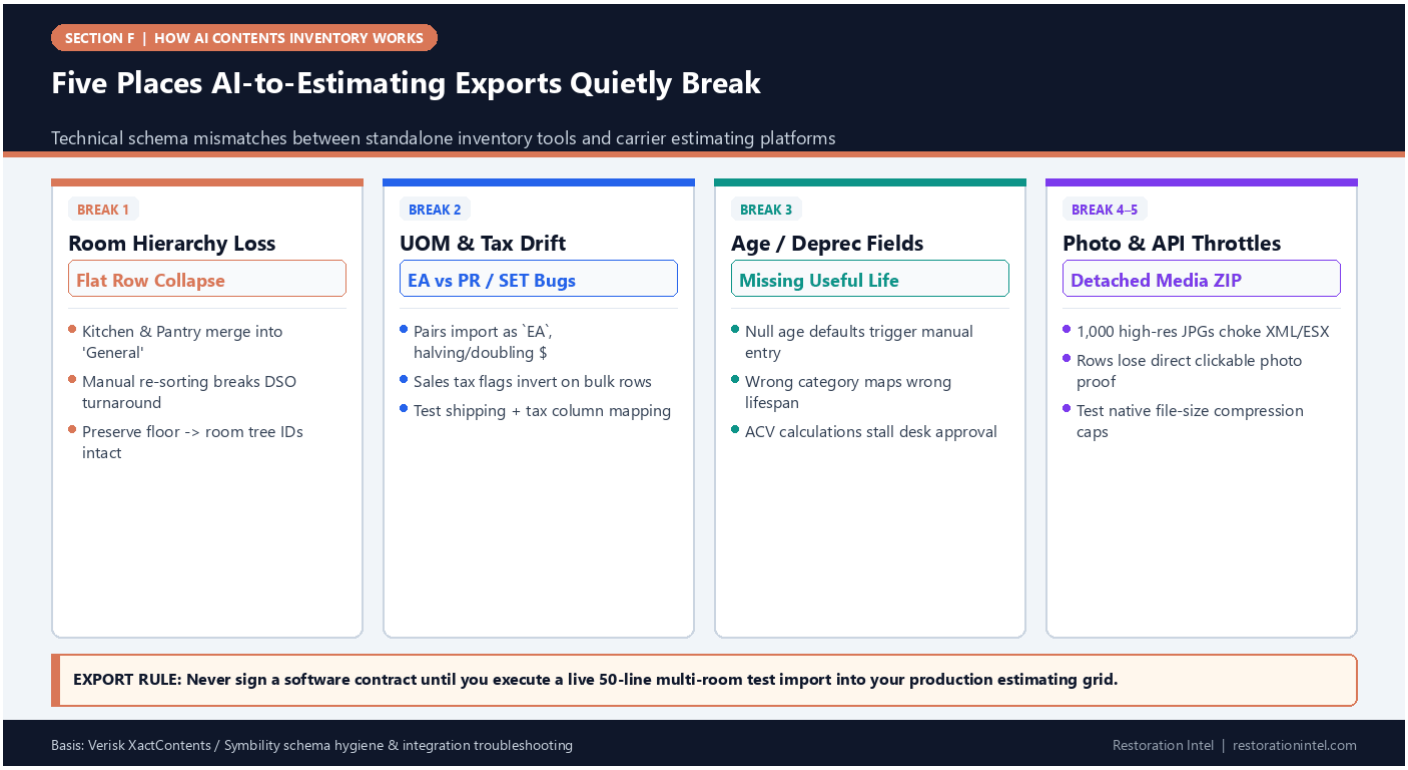
• Confirm room folders, age/condition fields, depreciation categories, and unit multipliers (EA, PR, SET) survive untouched.

• Verify line-item photo attachments export compressed cleanly within carrier portal megabyte limits without detaching from rows.

• Ensure Box/Vault Custody IDs remain mapped inside export notes/columns so warehouse logs stay tethered to pricing lines.

• Inspect numeric formatting (USD, tax flags, fractional quantities) so no text-string parsing glitches corrupt claim totals.

Visual Workflow & Benchmark Summary



Companion Endpoints & Verified Primary Sources

• **Markdown Twin (plain text):**
https://restorationintel.com/xactcontents-symbility-spreadsheet-export-mechanics-integrations.md

• **Verisk XactContents Platform Overview:** https://www.verisk.com/products/xactcontents/

• **Xactware Estimating Suite:** https://www.xactware.com/home/

• **Symbility Claims Support Portal:** https://support.symbilityproperty.com/en/support/home

• **Verisk Property Claims Solutions:** https://www.verisk.com/solutions/claims/