Xactimate Online vs. Desktop: What’s the Difference?

Canonical Web Version: https://restorationintel.com/xactimate-online-vs-desktop/

Direct Answer: The short answer: they’re two doors into the same system. The desktop version is the installed Windows application — full toolbox, works offline, projects live on your machine (and sync). Xactimate Online runs in a browser — nothing to install, projects live in the cloud, you work from anywhere with internet. The.

Field Benchmark & Decision Matrix

Operational Stage	Field Focus in This Guide	Documentation Requirement	Verification Gate
1. What each one is	The short answer: they’re two doors into the same system. The desktop version is the.	Timestamped photos, measurements & scope notes	Cross-check against primary standard prior to submission
2. The real differences	Xactimate Desktop is the traditional installed application. You launch it from the.	Timestamped photos, measurements & scope notes	Cross-check against primary standard prior to submission
3. Which one for which situation	Xactimate Online is the browser-based version. You log in, see your Projects page.	Timestamped photos, measurements & scope notes	Cross-check against primary standard prior to submission
4. What doesn’t differ	Both are Xactware/Verisk products , both use the same regional price lists, and both.	Timestamped photos, measurements & scope notes	Cross-check against primary standard prior to submission

Practitioner Operational Takeaways

• Confirm scope boundaries and loss classification for: Xactimate Online vs. Desktop: What’s the Difference?.

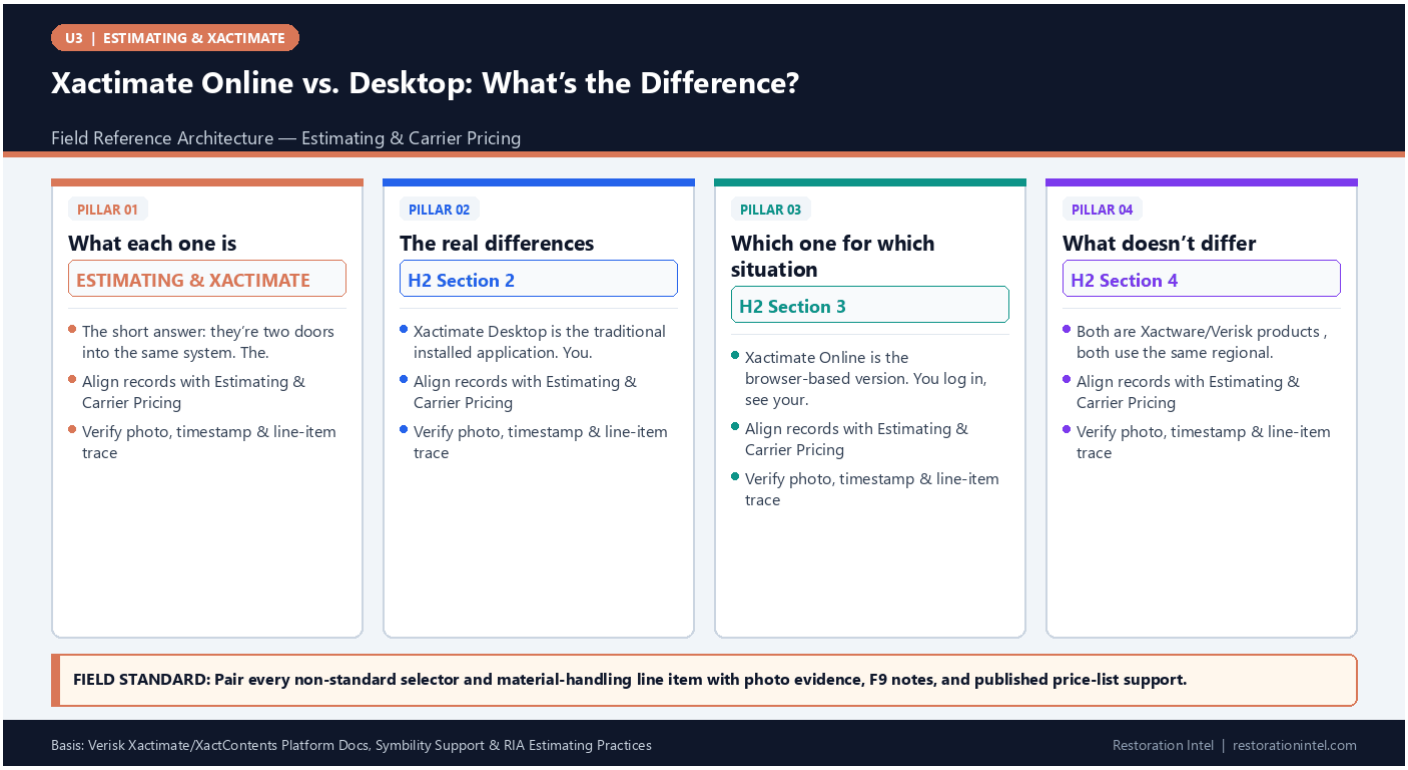
• Capture timestamped field photos, measurements, and serial/assembly notes before mobilization or tear-out.

• Tie every line item or operational recommendation to primary references (Verisk Xactimate Estimating Platform, Verisk Property Claims Solutions).

• Verify internal cross-links and preserve all customer intake/compliance forms intact on the canonical page.

• Export and attach the Print-First PDF field brief and verify the sibling Markdown twin (.md) resolves HTTP 200.

Visual Workflow & Benchmark Summary



Companion Endpoints & Verified Primary Sources

- **Markdown Twin (plain text):** https://restorationintel.com/xactimate-online-vs-desktop.md
- **Verisk Xactimate Estimating Platform:** https://www.verisk.com/products/xactimate/
- **Verisk Property Claims Solutions:** https://www.verisk.com/solutions/claims/
- **Symbility Claims Support Portal:** https://support.symbilityproperty.com/en/support/home