C-06 RESTORATION VENDOR PROFILE • MANAGED-REPAIR NETWORKS (TPAS) & CLAIMS PARTNERS

Wardlaw Claims Service

Independent Property Claims Adjusting, Desk Staffing & Invoice Audits

Field	Primary-Source Verified Detail (Snapshot 2026-11-21)
Canonical Entity	Wardlaw Claims Service
Census Sector	Managed-Repair Networks (TPAs) & Claims Partners
Headquarters	Waco, TX
Ownership Class	Independent Operating Vendor
Official Website	https://wardlawclaims.com/
Primary Verification Source	https://wardlawclaims.com/about-us

Executive Field Summary

Independent family-owned US property claims adjusting and desk-staffing firm delivering daily and catastrophe field adjusting, SecondLook invoice audits, and insurer claim-resolution teams.

Core Capabilities & Restoration Workflow Fit

Daily and CAT residential/commercial property field adjusting, dedicated carrier desk-adjuster staffing, SecondLook mitigation/repair invoice auditing, and licensed adjuster training.

Corporate Ownership & M&A Verification Note

Independent multi-generation family-owned property claims management firm headquartered in Waco, Texas (founded by Pat N. Wardlaw).

Procurement Due-Diligence & Field Watch-Outs

When Wardlaw handles field adjusting or SecondLook mitigation invoice review, ensure every Xactimate line item is backed by IICRC S500 dry logs, timestamped photos, and signed work authorizations.

Ecosystem & Software / Distribution Integrations

Verisk Xactimate/XactAnalysis, Cotality Symbility, and carrier claim-management platforms.

Practitioner Frequently Asked Questions

Q: Is Wardlaw Claims Service owned by a private equity roll-up?
No; unlike many competing IA firms, Wardlaw remains an independent multi-generation family-owned firm headquartered in Waco, Texas.

Q: What is Wardlaw's SecondLook service?
SecondLook is Wardlaw's specialized invoice and estimate auditing practice reviewing property mitigation and repair scopes for carrier accuracy and guideline compliance.

Q: How do restoration contractors best work with Wardlaw field adjusters?
Provide clean pre-mitigation photos, daily moisture readings, room sketches, and itemized Xactimate estimates early in the claim cycle to prevent SecondLook holdbacks.

Canonical Profile, Machine-Readable Twin & Census Navigation

Resource	Canonical HTTPS URL
Live Profile Page	https://restorationintel.com/wardlaw-claims-service-restoration-vendor-profile/
Markdown Twin (.md)	https://restorationintel.com/wp-content/uploads/2026/11/wardlaw-claims-service-restoration-vendor-profile.md
Master C-06 Index	https://restorationintel.com/restoration-vendor-tpa-census/
Census llms.txt	https://restorationintel.com/restoration-vendor-tpa-census-llms.txt